

Electronic Benefit Transfer (EBT) Project



**Request for Proposal
for EBT Services**

Appendix B, Acronyms and Abbreviations

OSI EBT RFP #XXXXX

<Month> 2015

California Health and Human Services Agency
Office of Systems Integration

PRE-SOLICITATION #16153

This page intentionally left blank.

PRE-SOLICITATION #16153

Appendix B, Acronyms and Abbreviations

This appendix lists all acronyms and abbreviations used in the Request for Proposal (RFP), OSI EBT RFP #XXXXX, including all sections, exhibits, and appendices.

Acronym or Abbreviation	Definition
A	Accountable (as referenced in Appendix D: Schedule Management Plan)
AA	Administrative Application
AB	Assembly Bill
ACH	Automated Clearing House
ADA	Americans with Disabilities Act
Add Language ARU	Adding a Language to the Cardholder ARU
Advantage Card	Golden State Advantage Card
AES	Advanced Encryption Standard
AIDS	Acquired Immune Deficiency Syndrome
ALERT	Anti-Fraud Locator EBT Retailer Transaction
AMA	Account Management Agent
ANSI	American National Standards Institute
APL	Approved Product Listing
ARC	Approved Relative Caregiver
ARU	Automated Response Unit
ASAP	Automated Standard for Application for Payments
ASCII	American Standard Code for Information Interchange
Attn.	Attention
ATM	Automated Teller Machine
ATM WDL Fee	ATM Cash Withdrawal Fee
BI Fee	ATM Balance Inquiry Fee
BIO	Balance Inquiry Only (when used with point-of-sale [POS] device)

PRE-SOLICITATION #16153

Office of Systems Integration (OSI)

California Electronic Benefit Transfer (EBT)

Acronym or Abbreviation	Definition
©	Copyright
C	Consult (as referenced in Appendix D: Schedule Management Plan)
C-IV	Consortium IV
CA	California
CAD	Card Acceptor Device
CALRFN	Cal-Learn – Non-Federal
CalTech	California Department of Technology
CalWIN	CalWORKs Information Network
CalWORKs	California Work Opportunity and Responsibility to Kids
CAPI	Cash Assistance Program for Immigrants
CAPINQ	CAPI – Non Qualified Aliens (before August 22, 1996)
CAPIPR	CAPI – Qualified Aliens or Permanent Residence under Color of Law (PRUCOL) (on/after August 22, 1996)
CAPIQA	CAPI – Qualified Aliens (before August 22, 1996)
CAPISA	CAPI – Sponsored Aliens (on/after August 22, 1996)
CBT	Computer-Based Training
CCB	Change Control Board
CCR	California Code of Regulations
CD	Compact Disk
CDPH	California Department of Public Health
CDSS	California Department of Social Services
CFAP	California Food Assistance Program
CFR	Code of Federal Regulations
CH	Chapter
CLRNF	Cal-Learn – Federal
Contract	EBT Services Contract

PRE-SOLICITATION #16153

Office of Systems Integration (OSI)

California Electronic Benefit Transfer (EBT)

Acronym or Abbreviation	Definition
CPCM	Cost-Per-Case-Month
CPCM-CA Call Centers	CMC with California Call Centers
CSA	Community Supported Agriculture
CSR	Customer Service Representative
CSV	Comma Separated Values
CUF	Commercially Useful Function
CUV	Commercially Useful Function
CVB	Case Value Benefit
CVV	Cash Value Vouchers
CWALL	CalWORKs – Legal Immigrants – All Families
CWL12	CalWORKs – Legal Immigrant – Two-Parent Families
CWL10	Temporary Assistance to Needy Families (TANF) Timed-Out Legal Immigrant, Mixed Cases
CWMX	CalWORKs – Legal Immigrant – Two-Parent Mixed
CWTWO	CalWORKs – State Only Two-Parent Families
CWZERO	CalWORKs – Zero Parent
DED	Deliverable Expectation Document
DF	Direct Farmers
DFEH	Department of Fair Employment and Housing
DFSP	Disaster Supplemental Nutritional Assistance Program (SNAP)
DGS	Department of General Services
DID	Data Item Description
Disaster Card	Food and Cash Disaster Card
DOL	Department of Labor
DSD	Detailed System Design
DVBE	Disabled Veteran Business Enterprise

PRE-SOLICITATION #16153

Acronym or Abbreviation	Definition
DVD	Digital Versatile Disk
EBT	Electronic Benefit Transfer
EBT 3	Joint effort by the OSI, the CDSS, and the CDPH to procure and implement a new California EBT System
ECA	Entrant Cash Assistance
ECR	Electronic Cash Register
EMV	Europay, MasterCard and Visa
EMV CPCM-CA Call Centers	EMV Cardstock CPCM with California Call Centers
ETL	Extraction, transformation, and loading
ETRCB	Electronic Theft – Replacement Cash Benefits
eWIC	Issuance of Special Supplemental Nutrition Program for Women, Infants and Children (WIC) Food Instruments via EBT
EXMPT	CalWORKs All Families – Exempt
Ext.	Extension
FI	Food Instrument
FIPS	Federal Information Processing Standards
FM	Farmers' Market
FMNP	Farmers' Market Nutritional Program
FNS	Food and Nutrition Service
F.O.B.	Free on Board
FPPC	Fair Political Practices Commission
FSP	Federal SNAP
FTP	File Transfer Protocol
GA	General Assistance
GANP	Golden Advantage Nutrition Program
GAWEP	General Assistance Work Experience

PRE-SOLICITATION #16153

Acronym or Abbreviation	Definition
GIS	Geographic Information Systems
GPA	Government Procurement Agreement
GPS	Global Positioning System
GR	General Relief
GRP	Global Resource Pool
HIV	Human Immunodeficiency Virus
HLMS	High-Level Milestone Schedule
HTTPS	Hyper Text Transfer Protocol Secure
HMS	High-Level Milestone Schedule
I	Inform (as referenced in Appendix D: Schedule Management Plan)
IACAPI	CAPI Interim Assistance
IASSI	Supplemental Security Income Interim Assistance
ID	Identification
IEC	International Electrotechnical Commission
IEEE	Institute of Electrical and Electronics Engineers
IIN	Institutional Identification Number
Implementation Services Cost	eWIC EBT Implementation Services Cost
Inc.	Incorporated
IntelliPro	IntelliPro Management Solutions, Limited Liability Company
IP	Internet Protocol
ISIS	Integrated Statewide Information System
ISO	International Organization for Standardization
ISP	Internet Service Provider
IT	Information Technology
IV&V	Independent Verification and Validation

PRE-SOLICITATION #16153

Office of Systems Integration (OSI)

California Electronic Benefit Transfer (EBT)

Acronym or Abbreviation	Definition
JPA	Joint Powers Authority
KATE	CommuniKate
LEADER	Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System
LIHEAP	Low Income Home Energy Assistance Program
LIMG	CalWORKs – Legal Immigrant All Families (Mixed Cases)
LLC	Limited Liability Corporation
LLP	Limited Liability Partnership
LP	Limited Partnership
LRS	LEADER Replacement System
(M)	Mandatory requirement scored pass/fail
(MO)	Mandatory requirement scored pass/fail as a Contract option
(MS)	Mandatory requirement scored pass/fail and with points
MADRs	Maximum Allowable Department Reimbursement
M&O	Maintenance and Operations
MIS	Management Information System
MVC	Military and Veterans Code
NIST	National Institute of Standards and Technology
NMD	Non-Minor Dependent Extended CalWORKs Cash Aid Over Age 18
NTE	Not To Exceed
(O)	Optional Requirement
OAH	Office of Administrative Hearings
OEM	Original Equipment Manufacturer
OS	IntelliPro Oversight Report
OSDS	Office of Small Business and Disabled Veteran Business Services
OSI	Office of Systems Integration

PRE-SOLICITATION #16153

Office of Systems Integration (OSI)

California Electronic Benefit Transfer (EBT)

Acronym or Abbreviation	Definition
OT	Overtime (as referenced in Appendix D: Schedule Management Plan)
OTech	Office of Technology Services
OWASP	Open Web Application Security Project
PA	IntelliPro Progress Analysis Report
PAN	Primary Account Number
Paycard Cardholder Fees	Total cardholder fees related to paycards for cash benefits only
PCC	Public Contract Code
PDF	Portable Document Format
PDT	Pacific Daylight Time
PHI	Personal Health Information
PI	Personal Information
PII	Personally Identifiable Information
PIN	Personal Identification Number
PLU	Product Listing Updates
PM	IntelliPro Project Management Report
PMI	Project Management Institute
PMBOK	Project Management Body of Knowledge
PMP	Project Management Professional
P.O.	Post Office
POS	Point-of-Sale
PR	Primary Reviewer (as referenced in Appendix D: Schedule Management Plan)
PRS	Project Resource Structure
PRUCOL	Permanent Residence under Color of Law
PSCI	Personal, Sensitive, or Confidential Information

PRE-SOLICITATION #16153

Acronym or Abbreviation	Definition
PST	Pacific Standard Time
PT	Pacific Time
PWPS	Physical Workplan Structure
QA	Quality Assurance
R	Reviewer (as referenced in Appendix D: Schedule Management Plan)
RACI	Reviewer, Accountable, Consult, and Inform
RCA	Refugee Cash Assistance
REDE	Retailer Electronic Data Exchange
REP	Refugee Employment Services
RFP	Request for Proposal
RMP	Restaurant Meals Program
RFSP	Replacement Federal SNAP
RSS	Refugee Social Services
RTCVAP	Refugee Trafficking and Crime Victims Assistance Program
§	Section
SAFEAL	Safety Net – All Other Families, CalWORKs Timed-Out, Child-Only Case
SAFETP	Safety Net – Two-Parent Families, CalWORKs Timed-Out, Child-Only Case
SAM	State Administrative Manual
SARS	Statewide Automated Reconciliation System
SAWS	Statewide Automated Welfare System
SB/NVSA	Small Business Nonprofit Veteran Service Agency
SCCB	Schedule Change Control Board
SCCP	Schedule Change Control Process
SCR	Schedule Change Request

PRE-SOLICITATION #16153

Acronym or Abbreviation	Definition
SDFSP	Supplemental Disaster SNAP
SEC	Securities Exchange Commission
SFSP	Investigative SNAP
SFTP	Secure File Transfer Protocol
SIMM	Statewide Information Manual
SLA	Service Level Agreement
SM	Service mark
SMP	Schedule Management Plan
SNAP	Supplemental Nutrition Assistance Program
SOC	Service Organization Control
SOW	Statement of Work
SR	Secondary Reviewer (as referenced in Appendix D: Schedule Management Plan)
SSAE	Statement on Standards for Attestation Engagements
SSL	Secure Socket Layer
SSN	Social Security number
STARS	Store Tracking and Redemption System
State	State of California
State data center	California Department of Technology data center
Stats.	Statutes
STD	Standard
STD 204	Payee Data Record
STD 213	Standard Agreement
STO	State Treasurer's Office
STPD	Statewide Technology Procurement Division
SUAS	State Utility Assistance Subsidy
SUID	State Unique Identifier

PRE-SOLICITATION #16153

Office of Systems Integration (OSI)

California Electronic Benefit Transfer (EBT)

Acronym or Abbreviation	Definition
SUS	Secretary of State
T-for-T	Training for Trainers
TACPA	Target Area Contract Preference Act
TANF	Temporary Assistance to Needy Families
TBD	To be determined
TCFAP	Transitional State Food Assistance Program
TCP	Transmission Control Protocol
TDD	Telecommunications Device for the Deaf
TFSP	Transitional Federal SNAP
TLS	Transport Layer Security
TOTANF	CalWORKs TANF Time Out
TDD	Telecommunications Device for the Deaf
TPP	Third-Party Processor
Transition Services Cost	Food and Cash EBT Transition Services Cost
TTY	Text Telephone
U.S.	United States
UAT	User Acceptance Test
UPC	Universal Product Code
URL	Uniform Resource Locator
USB	Universal Serial Bus
USDA	United States Department of Agriculture
User ID	User Identification
UPS	United Parcel Service
USPS	United States Postal Service
UTFC	Coordinated Universal Time
VWIX	Vendor WIC Information Exchange

PRE-SOLICITATION #16153

Acronym or Abbreviation	Definition
WBS	Work Breakdown Structure
WCDS	Welfare Client Data System
WIC	Special Supplemental Nutrition Program for Women, Infants and Children
WINS	Work Incentive Nutritional Supplement
Wired POS Cost	EBT-Only wired POS device cost
Wireless POS Cost	EBT-Only wireless POS device cost
WIX	WIC Information Exchange
WTO	World Trade Organization
WTWF	Welfare-to-Work – Federal
WTWNF	Welfare-to-Work – Non-Federal
WUMEI	WIC Universal MIS EBT Interface
XEROX	Xerox State & Local Solutions, Inc.
ZEMPT	CalWORKs – Zero Parent Exempt
ZERO	CalWORKs – Zero Parent
ZIP	Zone Improvement Plan
ZMLIMG	CalWORKs – Legal Immigrant (Zero Parent mixed case)

PRE-SOLICITATION #16153

This page intentionally left blank.